



Insurance 101 Program Syllabus

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Instructor: Carla Bay Rumford, CTB, CCP

Clock Hours: 20 hours



Course Overview

Welcome to TIA's Insurance 101 Program. This comprehensive program has been meticulously designed to provide you with a solid foundation in insurance principles, regulations, and best practices specifically tailored to the needs of freight brokers. This introductory course is designed to cover everything a broker new to the industry needs to know about insurance.



Course Objectives

By the end of this course, you will have a firm grasp of the following core topics:

- Key Terms & Definitions
- Auto Related Exposures & Cargo Related Exposures
- General Liability Insurance & Property and Casualty Insurance
- Certificates, Policy Structure & Other Items, and Claims.



Course Materials

Access to the Learning Management System (LMS): This will be your home for all content including course modules, discussion forum posts, and zoom links for live events. You will receive instructions on how to access the LMS on the first day of the course.



Course Participation

This is a rigorous, intensive course designed for you to engage actively with course materials and put your learnings into action to prepare for the final exam. This is a self-paced course without a set schedule. Students will have access to the course materials for 60 days after the day the course is opened.



Course Policies & Important Resources

Please make sure to review the [TIA Education Course policies here](#). Throughout the course, you can always refer to the [course homepage](#) to view this syllabus, the course policies, the schedule of activities for your course, and more.



Course Completion

The TIA Learning Management System will display your grade immediately upon completion of the final exam. Upon receiving a passing grade on the exam, you may view and print your course completion certificate through the submissions tab in the learning portal.

This course will fly by – we understand that many students take this course while also working full time in their current roles as freight brokers. The students who actively participate in all the available study options often have more success on the final exams at the end of each quarter. We are so happy to have you join us for this course!

***Syllabus details are subject to change*